



**Central  
Regional**



Course

# Pre-Enrolment Guide

Training Area:

**Local Government**

Training Product:

**Regulatory Officer Compliance Skills  
(ROCS) 2 Skill Set**



# Your Future. Your Choice. Your TAFE.

Central Regional TAFE spans four regions and around 57% of Western Australia, with nine campuses delivering training that reflects the industries driving our state's economy. From the Midwest and Wheatbelt to the Gascoyne and Goldfields, our footprint is vast – and so are the opportunities.

Studying regionally connects you directly with the jobs that matter. With most agricultural, health, and construction roles based in regional WA, training close to home ensures you build skills where the demand is.

Each campus is shaped by its community and industries. Whether it's aquaculture on the coast, mining in the Goldfields, or agriculture in the Wheatbelt, we work hand-in-hand with employers to make sure your training is current, practical, and linked to real apprenticeships and work placements.

Wherever you live, your local campus is ready to help you succeed – while keeping skills, jobs, and opportunities right here in regional WA.





# Your Campus. Your Training. Your Career.


At Central Regional TAFE, it's all about you. We're here to help you shape the future you want, with the right support every step of the way.

Learn from industry experts who bring real-world knowledge into the classroom and gain the confidence and skills employers are looking for. With over 300 nationally recognised courses – from Certificate I through to Advanced Diploma – plus a wide range of short courses, there's a pathway for every ambition.

We know life is busy, so our flexible and online study options help you balance training with work, family, and everything else you've got going on. Add to that payment plans and tailored support, and achieving your goals has never been easier.

Whether you're leaving school, changing careers, or upskilling, you'll find a place at TAFE – and a pathway to a future that works for you.

Train where you live. Build real skills. Shape a future that works – with Central Regional TAFE.



# Course Information

## LGA40120 Certificate IV in Local Government Regulatory Officer Compliance Skills (ROCS) 2 Skill Set

<b>Release number</b>	1
<b>Required number of units for course completion</b>	Total = 2 Elective = 2
<b>Duration</b>	Four-day workshops plus out-of-class assessments (up to six months to complete)
<b>Location</b>	Beechboro Perth or Northam
<b>Delivery mode</b>	Self-Paced Onsite

### IS THIS COURSE RIGHT FOR ME?

Before you choose this course, it's a good idea to think about the skills and knowledge you might need. The information below will help you decide if the course is a good fit for you, or if there are areas where you might need some extra support. You will develop a skillset that reflects the role of those working in local government compliance. This includes applying regulations, managing parking controls, and responding to non-compliance professionally, while building confidence in decision-making, communication, and accurate record-keeping for ranger and regulatory positions.

### Information you need to know about the course

Before you enrol, think about what this role involves and whether it suits your abilities and interests. Here are some key considerations:

#### Is this workshop right for me?

#### Physical requirements

- Willingness to attend classes and practical sessions.
- Ability to walk short distances and interact in a small group during role play assessments.

#### Emotional and mental requirements

- Willingness to stay calm and professional in challenging situations.
- Ability to think critically and make fair decisions.

#### Environmental requirements

- Willingness to learn in a classroom and occasionally outdoors.
- Ability to adapt to structured schedules and public settings.

### Cultural aspects

- Willingness to respect diverse community members.
- Ability to communicate clearly and professionally.

### Administrative requirements

- Willingness to follow procedures and complete documentation.
- Ability to attend all scheduled sessions and meet deadlines.

### Technology requirements

- Willingness to use email and online learning tools.
- Ability to operate simple devices or systems for recording compliance actions.

### Course Pathways

This course aims to help you develop skills and knowledge that may support entry into a range of job roles or further study. These units provide a credit towards LGA40120 Certificate IV in Local Government.

Further details can be found on our website [here](#).

### National Course Entry Requirements

There are no entry requirements for this skillset.

### Central Regional TAFE (CR TAFE) Entry Requirements

You must have a Unique Student Identifier (USI) to enrol in and complete any nationally recognised training in Australia. If you do not have a USI or need help getting one, we can assist you with the process.

**Before you enrol**, CR TAFE is required to review your language, literacy, numeracy and digital (LLND) skills to help you decide if the course is right for you, identify any support you might need, or whether other learning options may be better suited to you at this time.

For this course, the method of LLND review will be Year 10 English or equivalent or you may be required to undertake the LLN Robot Quiz to ensure that they have literacy and numeracy skills to undertake the course.

### Fees and Payments

Whether you are enrolling in individual units and/or full qualifications at CR TAFE, you are responsible for paying the enrolment fee for each unit you enrol in.

You will find detailed information about your course costs and how they are calculated on our website [here](#).

You can also check the drop-down box for FEES on your course page on the website which has details about the course fees.

Further information on:

- key payment terms and conditions
- availability of any relevant government training entitlements and subsidies
- our withdrawal and refund requirements is available under the Fees and Payment Options section in the Student Handbook on our website [here](#).

Our Student Business Systems team can help if you are unsure about any fee information. Please refer to the Contacts section, on how to contact us.

## Learning Resources

You will need the following learning resources for your course:

### Online learning materials

Students will access their learning materials through a thumb drive. Once enrolled, lecturers will provide access to the relevant units.

### Each unit will include:

- Learning resources to support your study.
- Assessment tasks and submission guidelines.

## Resources and equipment you need to bring

Students are required to provide the following resources and equipment at their own expense:

### Stationery and Technology

- Basic stationery supplies (pens, notebooks, folders).
- A laptop or computer with reliable internet access for off-campus and workshop study. Wi-Fi is usually available at the venue.

## CR TAFE online library resources

Our online library has a wide range of electronic resources useful to your course. You can find our online library on the CR TAFE website [here](#). Library staff are available to assist you as required.

## Delivery options

Face to face

## My Portal

There is a variety of information available to students on our website under [Current Students myPortal](#). Once you are enrolled, the Student Portal will allow you to view the following:

- My application - view the status of your application to study
- My payments - view your payment history and instalment plan details (if relevant)
- My study - view your course details, units and academic records
- My details - view and update your personal information
- My tasks - view any notices from Central Regional TAFE
- Blackboard - links directly to the Blackboard e-learning platform

**Note:** CR TAFE will not issue an Award or Statement of Attainment that is achieved wholly through crediting units completed at another RTO.

## Appeals and Feedback

CR TAFE values student feedback and recognises that opportunities to improve products and services arise from the effective handling of student complaints. Complaints are processed in a way that balances the interests of students and CR TAFE while making sure the process is fair for everyone.

Students are supported to [provide feedback and make complaints](#). Students have the right to appeal decisions made by the lecturer/assessor and CR TAFE. For example, if you have concerns about your assessment results, please approach your lecturer to discuss the issue and/or refer to our website for details [here](#).

## Student Support Services

CR TAFE aims to provide a supportive learning environment for all students. If you have any support needs, either before you enrol or during your course, we encourage you to speak with your lecturer or the Student Support Services team. CR TAFE will provide, or help you access, the support that can assist you in your studies.

### Training Support:

You are encouraged to identify any training support that you may need before you enrol and at any point during your learning journey. This may include but not limited to:

- Study Skills
- Accessing and using technology
- Assessments
- Disability support
- Aboriginal and Torres Strait Islander support

### Wellbeing Support:

CR TAFE is dedicated to supporting students and to providing a safe and inclusive learning environment for all students including a culturally safe learning environment for Aboriginal people. CR TAFE recognises that student wellbeing is important for a successful learning journey and may provide, or support access to, appropriate services where needed. Wellbeing support may include, but not limited to:

- Counselling and mental health resources (external)
- Career Services and Guidance (internal)
- Financial (fee and debt payment options, scholarships) (internal)
- Abuse, harassment, bullying (internal and external)
- Crisis and Support Lines (external)
- Support for Aboriginal students (internal and external)
- Aboriginal Counselling Support (external)
- Support for students with disability (internal and external)
- Support for international students (internal)

For confidential, no obligation contact information for wellbeing support, please contact our Student Support Services team who can help you with more information on how to access these support services, or go to our [website](#).

### Contacts:

#### Lecturer contact details:

Name: Sharleen Jordan

Phone number: 08 9622 6746 | 0428 001 876

Email: [sharleen.jordan@crtafe.wa.edu.au](mailto:sharleen.jordan@crtafe.wa.edu.au);

**Availability:** Mondays to Thursdays

To speak to our Student Business System Team, Student Support Services Team, our Technical Support Team, Aboriginal Support Services or your local Access and Equity Inclusion Officer, contact: 1800 672 700 or [enquiries@crtafe.wa.edu.au](mailto:enquiries@crtafe.wa.edu.au).

Alternatively, you can complete an online enquiry form <https://www.centralregionaltafe.wa.edu.au/contact-us>.

For help with all things career, training and employment, contact our Jobs and Skills Centres at either our Geraldton, Kalgoorlie or Northam campuses, or call 13 64 64 or go to [www.jobsandskills.wa.gov.au](http://www.jobsandskills.wa.gov.au).

## Award

Upon successful completion of this course, you are entitled to an Award and a Record of Achievement. Should you not have successfully completed all the units of competency required for the Award, you are entitled to a Statement of Attainment for the individual units for which you have been assessed as competent.

## Further Resources and Information

More information can be found in our Student Handbook, available for download off our website [here](#).

## Notification of Changes to the Course

You will be informed in writing by your lecturer of any changes that affect your course after enrolment. You will be supported throughout the change to ensure there is minimal disruption to your learning journey.

## Timetable and Training Hours

The timetable provided helps you plan your week and understand your study commitments. The timetable shows which days and times you need to attend training. It helps you plan ahead and manage your participation.

### Semester 1 2026

WORKSHOPS	FEB	MAR	APR	MAY	JUNE	JULY	COST	DAYS
Regulatory Officer Compliance Skills (ROCS) 2 (LGAREG001 Implement parking controls and PSPREG008 Act on non-compliance) <i>Location: Swan Active, Beechboro</i>	24-27	-	-	-	-	-	TBA	4
Regulatory Officer Compliance Skills (ROCS) 2 (LGAREG001 Implement parking controls and PSPREG008 Act on non-compliance) <i>Location: Swan Active, Beechboro</i>	-	-	-	19-22	-	-	TBA	4

### Semester 2 2026

WORKSHOPS	AUG	SEPT	OCT	NOV	DEC		COST	DAYS
Regulatory Officer Compliance Skills (ROCS) 2 (LGAREG001 Implement parking controls and PSPREG008 Act on non-compliance) <i>Location: Central Regional TAFE, Northam</i>	18-21	-	-	-	-	-	TBA	4
Regulatory Officer Compliance Skills (ROCS) 2 (LGAREG001 Implement parking controls and PSPREG008 Act on non-compliance) <i>Location: Swan Active, Beechboro</i>	-	-	-	17-20	-	-	TBA	4

## Overview of Training Hours and Assessment Methods

The table below outlines the units you need to complete. It shows the types of training you are required to do, approximately how much time they should take, and how each unit will be assessed. This will help you understand how much time you will need to set aside for each unit you are enrolled in.

### Assessment Methods

For this course, assessments may include the following:

- **Knowledge questions:** This involves answering questions, either orally or in writing relating to the unit of competency.

- **Observations:** This involves your assessor or a third party (workplace supervisor) observing you perform tasks in the workplace and/or simulated workplace to check that you have the knowledge and skills required for the unit of competency.
- **Project:** This involves completing tasks or activities in the workplace and/or simulated workplace to show that you can apply the knowledge and skills required for the unit of competency.
- **Portfolio:** This is a collection of evidence you put together, such as documents, examples of your work, or completed activities, to show that you have the knowledge and skills required for the unit of competency.

**Note:** The specific assessments required for each unit of competency will be outlined in the Training and Assessment Plan (TAP) for that unit. You will receive a copy of the TAP for each unit when you enrol.

LGAREG001	Implement parking controls [ODA06]	0.00	16.00	10.00	15.00	10.00	51.00	8.00	Blended Delivery	Elective
PSPREG008	Act on non-compliance [AWT92]		16.00		10.00	10.00	36.00	5.00	Blended Delivery	Elective
	<b>Total</b>	0.00	32.00	10.00	25.00	20.00	87.00	13.00		



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**1800 672 700**



**[enquiries@crtafe.wa.edu.au](mailto:enquiries@crtafe.wa.edu.au)**



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