



**Central  
Regional**



Course

# Pre-Enrolment Guide

Training Area:

**Community Services**

Training Product:

**CHC43315**

**Certificate IV Mental Health**



# Your Future. Your Choice. Your TAFE.

Central Regional TAFE spans four regions and around 57% of Western Australia, with nine campuses delivering training that reflects the industries driving our state's economy. From the Midwest and Wheatbelt to the Gascoyne and Goldfields, our footprint is vast – and so are the opportunities.

Studying regionally connects you directly with the jobs that matter. With most agricultural, health, and construction roles based in regional WA, training close to home ensures you build skills where the demand is.

Each campus is shaped by its community and industries. Whether it's aquaculture on the coast, mining in the Goldfields, or agriculture in the Wheatbelt, we work hand-in-hand with employers to make sure your training is current, practical, and linked to real apprenticeships and work placements.

Wherever you live, your local campus is ready to help you succeed – while keeping skills, jobs, and opportunities right here in regional WA.





# Your Campus. Your Training. Your Career.

At Central Regional TAFE, it's all about you. We're here to help you shape the future you want, with the right support every step of the way.

Learn from industry experts who bring real-world knowledge into the classroom and gain the confidence and skills employers are looking for. With over 300 nationally recognised courses – from Certificate I through to Advanced Diploma – plus a wide range of short courses, there's a pathway for every ambition.

We know life is busy, so our flexible and online study options help you balance training with work, family, and everything else you've got going on. Add to that payment plans and tailored support, and achieving your goals has never been easier.

Whether you're leaving school, changing careers, or upskilling, you'll find a place at TAFE – and a pathway to a future that works for you.

Train where you live. Build real skills. Shape a future that works – with Central Regional TAFE.



# Course Information

## CHC43315 Certificate IV Mental Health

<b>Release number</b>	3
<b>Required number of units for course completion</b>	Total number of units = 15 11 core units 4 elective units
<b>Duration</b>	12 Months
<b>Location</b>	Kalgoorlie
<b>Delivery mode</b>	Blended Delivery

### IS THIS COURSE RIGHT FOR ME?

Before you choose this course, it's a good idea to think about the skills and knowledge you might need. The information below will help you decide if the course is a good fit for you, or if there are areas where you might need some extra support.

### Information you need to know about the course

#### Physical capability:

This course may require participation in practical activities including role plays, workshops, and workplace tasks. Students may need to sit for extended periods, use computers, and participate in simulated or real workplace environments.

#### Emotional and mental requirements:

This course includes exposure to sensitive topics such as mental illness, trauma, crisis intervention, and working with vulnerable people. Students should have the emotional capacity to engage with these topics and apply appropriate self-care strategies.

#### Environmental requirements:

Training is delivered in a classroom, simulated environment, and workplace settings. Work placement may occur in community organisations, outreach services, or clinical environments.

#### Cultural aspects:

Students will work with diverse individuals including Aboriginal and Torres Strait Islander peoples and culturally diverse communities. Respectful, inclusive, and culturally safe practice is required at all times.

#### Workplace requirements:

To complete work placement, students must be eligible to obtain:

- National Police Check
- Working with Children Check
- NDIS Worker Screening Check (if required by host organisation)

### Course Pathways

This course aims to help you develop skills and knowledge that may support entry into a range of job roles or further study.

This qualification provides skills and knowledge to work in the mental health and community services sector, supporting individuals experiencing mental health challenges using recovery-oriented approaches.

Employment outcomes may include roles such as:

- Mental Health Support Worker
- Community Support Worker
- Case Worker

Further study pathways may include:

- CHC52021 Diploma of Community Services
- CHC51015 Diploma of Counselling
- Diploma of Mental Health (other RTOs)
- University pathways such as Social Work, Psychology, or Counselling

. Further details can be found on our website [here](#).

### **National Course Entry Requirements**

There are no formal academic or vocational entry requirements specified in the CHC Community Services Training Package for this qualification.

### **Central Regional TAFE (CR TAFE) Entry Requirements**

You must have a Unique Student Identifier (USI) to enrol in and complete any nationally recognised training in Australia. If you do not have a USI or need help getting one, we can assist you with the process.

**Before you enrol**, CR TAFE is required to review your language, literacy, numeracy and digital (LLND) skills to help you decide if the course is right for you, identify any support you might need, or whether other learning options may be better suited to you at this time.

For this course, the method of LLND review will be:

LLND skills will be assessed through a combination of:

- Online LLND Quiz
- Student interview

Additional support may be recommended based on outcomes.

### **Fees and Payments**

Whether you are enrolling in individual units and/or full qualifications at CR TAFE, you are responsible for paying the enrolment fee for each unit you enrol in.

You will find detailed information about your course costs and how they are calculated on our website [here](#).

You can also check the drop-down box for FEES on your course page on the website which has details about the course fees.

Further information on:

- key payment terms and conditions
- availability of any relevant government training entitlements and subsidies
- our withdrawal and refund requirements

is available under the Fees and Payment Options section in the Student Handbook on our website [here](#).

Our Student Business Systems team can help if you are unsure about any fee information. Please refer to the Contacts section, on how to contact us.

## Learning Resources

You will need the following learning resources for your course:

### Textbooks

Learning materials are primarily provided through:

- EduWorks E-Learner Guides (include in Resource Fee)
- Lecturer-developed resources
- Online materials via Blackboard

### Online learning materials

Blackboard (LMS) will be used to:

- Access learning materials and assessments
- Submit assessments
- Access PowerPoints, resources, and links
- Receive placement information and instructions

## Resources and equipment you need to bring

You are required to provide (at your own expense) the following list of resources/equipment:

Students will need:

- Notebook and stationery

For online sessions:

- Access to a computer or Laptop
- Camera and microphone access
- Internet access
- Microsoft Office (Word, PowerPoint)

### CR TAFE online library resources

Our online library has a wide range of electronic resources useful to your course. You can find our online library on the CR TAFE website [here](#). Library staff are available to assist you as required.

## Work Placement

A mandatory work placement of 80 hours is required for this course. It is the student's responsibility to obtain an approved workplace placement aligned with the Certificate IV Mental Health requirements.

If you are already employed or have identified a potential workplace for your placement, your lecturer will check its suitability for meeting course requirements. If your chosen workplace does not meet all of the course requirements, you may need to complete part of your work placement at a different workplace to ensure all requirements are covered. Your lecturer will identify another suitable workplace in this instance.

## Other Study Options

This course offers other study options (listed below) so you can choose the approach that best suits your needs. Please contact our Student Business Systems for information on the alternate delivery modes and/or study hours.

## Delivery options

Face to face – Combination of onsite classroom and virtual classroom

Self paced onsite – Classroom

For additional information about self-paced study options at all our campuses please check the courses pages on our website [here](#).

## My Portal

There is a variety of information available to students on our website under [Current Students](#). Once you are enrolled, the Student Portal will allow you to view the following:

- My payments - view your payment history and instalment plan details (if relevant)
- My study - view your course details, units and academic records
- My details - view and update your personal information
- My tasks - view any notices from Central Regional TAFE
- Blackboard - links directly to the Blackboard e-learning platform

## Recognition of Prior Learning

Recognition of prior learning (RPL) means an assessment process that involves assessment of an individual's relevant prior learning and experience (including skills and knowledge obtained through formal and informal learning) to determine the extent to which the individual meets requirements specified in the training product. If you think you have existing knowledge and skills in one or more of your units of study, you may apply for RPL. Should you apply for RPL, you will be supported through the process by a lecturer. For further information visit our website [here](#).

## Credit

Credit can be given if you have successfully completed a unit or module that has the same code or is deemed equivalent to one in your current course. You may have completed this unit/module at a Registered Training Organisation or at an alternate authorised organisation such as a university.

You will have to provide some evidence you have successfully completed the unit or module. This might include authenticated VET transcripts or other AQF certification documents like Statements of Attainment, Records of Results etc.

You won't be charged for credit. If you think this might apply to you, contact your lecturer to discuss eligibility, the application process and the evidence you need to provide.

**Note:** CR TAFE will not issue an Award or Statement of Attainment that is achieved wholly through crediting units completed at another RTO.

## Appeals and Feedback

CR TAFE values student feedback and recognises that opportunities to improve products and services arise from the effective handling of student complaints. Complaints are processed in a way that balances the interests of students and CR TAFE while making sure the process is fair for everyone.

Students are supported to [provide feedback and make complaints](#). Students have the right to appeal decisions made by the lecturer/assessor and CR TAFE. For example, if you have concerns about your assessment results, please approach your lecturer to discuss the issue and/or refer to our website for details [here](#).

## Student Support Services

CR TAFE aims to provide a supportive learning environment for all students. If you have any support needs, either before you enrol or during your course, we encourage you to speak with your lecturer or the Student Support Services team. CR TAFE will provide, or help you access, the support that can assist you in your studies.

**Training Support:**

You are encouraged to identify any training support that you may need before you enrol and at any point during your learning journey. This may include but not limited to:

- Study Skills
- Accessing and using technology
- Assessments
- Disability support
- Aboriginal and Torres Strait Islander support

**Wellbeing Support:**

CR TAFE is dedicated to supporting students and to providing a safe and inclusive learning environment for all students including a culturally safe learning environment for Aboriginal people. CR TAFE recognises that student wellbeing is important for a successful learning journey and may provide, or support access to, appropriate services where needed. Wellbeing support may include, but not limited to:

- Counselling and mental health resources (external)
- Career Services and Guidance (internal)
- Financial (fee and debt payment options, scholarships) (internal)
- Abuse, harassment, bullying (internal and external)
- Crisis and Support Lines (external)
- Support for Aboriginal students (internal and external)
- Aboriginal Counselling Support (external)
- Support for students with disability (internal and external)
- Support for international students (internal)

For confidential, no obligation contact information for wellbeing support, please contact our Student Support Services team who can help you with more information on how to access these support services, or go to our [website](#).

**Contacts:****Lecturer contact details:**

Name: Kimberley Morey

Phone number: 08 9088 6848

Email: [Kim.Morey@crtafe.wa.edu.au](mailto:Kim.Morey@crtafe.wa.edu.au)

Building: A, 34 Cheetham Street

Availability: Monday to Friday, from 8:30am to 4:30pm

To speak to our Student Business System Team, Student Support Services Team, our Technical Support Team, Aboriginal Support Services or your local Access and Equity Inclusion Officer, contact: 1800 672 700 or [enquiries@crtafe.wa.edu.au](mailto:enquiries@crtafe.wa.edu.au).

Alternatively, you can complete an online enquiry form <https://www.centralregionaltafe.wa.edu.au/contact-us>.

For help with all things career, training and employment, contact our Jobs and Skills Centres at either our Geraldton, Kalgoorlie or Northam campuses, or call 13 64 64 or go to [www.jobsandskills.wa.gov.au](http://www.jobsandskills.wa.gov.au).

Upon successful completion of this course, you are entitled to an Award and a Record of Achievement. Should you not have successfully completed all the units of competency required for the Award, you are entitled to a Statement of Attainment for the individual units for which you have been assessed as competent.

**Further Resources and Information**

More information can be found in our Student Handbook, available for download off our website [here](#).

## Notification of Changes to the Course

You will be informed in writing by your lecturer of any changes that affect your course after enrolment. You will be supported throughout the change to ensure there is minimal disruption to your learning journey.

## Timetable and Training Hours

The timetable provided helps you plan your week and understand your study commitments. The timetable shows which days and times you need to attend training. It helps you plan ahead and manage your participation.

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
10 am- 12:30 pm				Room: KL.734-231 And online access	
5:00 pm- 9:00 pm				Room: KL.734-231 And online access	

## Assessment Methods

For this course, assessments may include the following:

- Knowledge questions: This involves answering questions, either orally or in writing relating to the unit of competency.
- Observations: This involves your assessor or a third party (workplace supervisor) observing you perform tasks in the workplace and/or simulated workplace to check that you have the knowledge and skills required for the unit of competency.
- Project: This involves completing tasks or activities in the workplace and/or simulated workplace to show that you can apply the knowledge and skills required for the unit of competency.
- Portfolio: This is a collection of evidence you put together, such as documents, examples of your work, or completed activities, to show that you have the knowledge and skills required for the unit of competency.

Note: The specific assessments required for each unit of competency will be outlined in the Training and Assessment Plan (TAP) for that unit. You will receive a copy of the TAP for each unit when you enrol.

## Overview of Training Hours

The table below outlines the units you need to complete. It shows the types of training you are required to do and approximately how much time they should take. This will help you understand how much time you will need to set aside for each unit you are enrolled in.

Stage	National ID	Unit Of Competency	Face to Face	Workshops	Work Placement	Structured Out Of Class Activities	Tutorial Study Support	Total	Assessment	Delivery Mode	Core / Elective	Group	Pre-Requisites National Code/s
Rolling enrolments	CHCDIV001	Work with diverse people [AVC09]	8.00	13.00	0.00	15.00		36.00	5.00	Blended Delivery	Core	Core Units	
	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety [AVC08]	8.00	13.00	0.00	15.00		36.00	10.00	Blended Delivery	Core	Core Units	
	CHCLEG001	Work legally and ethically [AVB82]	8.00	8.00	0.00	25.00		41.00	5.00	Blended Delivery	Core	Core Units	
	CHCMHS002	Establish self-directed recovery relationships [AVB68]	8.00	0.00	26.00	20.00		54.00	10.00	Work Placement, Blended Delivery	Core	Core Units	
	CHCMHS003	Provide recovery oriented mental health services [AVB67]	8.00	0.00	27.00	20.00		55.00	10.00	Work Placement, Blended Delivery	Core	Core Units	
	CHCMHS004	Work collaboratively with the care network and other services [AVB66]	8.00	0.00	27.00	20.00		55.00	10.00	Work Placement, Blended Delivery	Core	Core Units	
	CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issues [AVB65]	8.00	8.00	0.00	45.00		61.00	10.00	Blended Delivery	Core	Core Units	
	CHCMHS007	Work effectively in trauma informed care [AVB63]	8.00	8.00	0.00	30.00		46.00	10.00	Blended Delivery	Core	Core Units	
	CHCMHS008	Promote and facilitate self advocacy [AVB62]	8.00	8.00	0.00	30.00		46.00	10.00	Blended Delivery	Core	Core Units	
	CHCMHS011	Assess and promote social, emotional and physical wellbeing [AVB59]	8.00	8.00	0.00	35.00		51.00	10.00	Blended Delivery	Core	Core Units	
	HLTWHS001	Participate in workplace health and safety [WG738]	8.00	8.00	0.00	20.00		36.00	5.00	Blended Delivery	Core	Core Units	
	CHCCS019	Recognise and respond to crisis situations [AVC58]	8.00	8.00	0.00	28.00		44.00	10.00	Blended Delivery	Elective	Elective Units - At Risk	
	CHCCSL001	Establish and confirm the counselling relationship [AWB39]	8.00	8.00	0.00	40.00		56.00	10.00	Blended Delivery	Elective	Imported Elective	
	CHCCSL002	Apply specialist interpersonal and counselling interview skills [AWB41]	8.00	8.00		35.00		51.00	10.00	Blended Delivery	Elective	Imported Elective	
CHCPRP003	Reflect on and improve own professional practice [AVB48]	8.00	8.00	0.00	30.00		46.00	10.00	Blended Delivery	Elective	Other Electives		
		<b>Total</b>	120.00	106.00	80.00	408.00	0.00	714.00	135.00				

RTO Code: 52789

Page: 15 of 26



## Training and Assessment Strategy

TAS-CRT-QUAL-CHC43315-R3.00-C5J7G7 | Published

CHC43315 - Certificate IV in Mental Health - R3.00

KAL 2026 SPO KOC

Cluster	Unit Of Competency	Core / Elective
---------	--------------------	-----------------



**Central  
Regional**

RTO: 52789



**1800 672 700**



**[enquiries@crtafe.wa.edu.au](mailto:enquiries@crtafe.wa.edu.au)**



**[centralregionaltafe.wa.edu.au](http://centralregionaltafe.wa.edu.au)**



© 2025 Central Regional TAFE

All rights reserved. Except as permitted under the Copyright Act 1968 (Cth) and subsequent amendments, no part of this publication may be reproduced, adapted, amended, distributed, or transmitted in any form or by any means – including photocopying, recording, or other electronic or mechanical methods – without the prior written permission of Central Regional TAFE.

Central Regional TAFE is committed to developing high-quality resources that meet the needs of our customers. Every effort has been made to ensure this publication is free from errors or omissions. However, Central Regional TAFE accepts no responsibility or liability, whether in negligence or otherwise, for any loss, damage, or injury arising from the information contained within.